

Attachment 05

Report to: NEL CCG Partnership Board

Presented by: Lisa Hilder

Date of Meeting: 8th May 2014

Subject: Corporate Business Plan update

Status: OPEN CLOSED

Agenda Section: STRATEGY COMMISSIONING OPERATIONAL ISSUES

OBJECT OF REPORT

To update the Partnership Board on progress regarding the 2013/14 Corporate Business Plan delivery and identify headline items for 2014/15 delivery

STRATEGY

The Corporate Business Plan aligns with the CCG Strategic Aims, the one year Plan on a Page and the proposed five year Strategic Plan.

It captures key projects and initiatives which the CCG undertakes each financial year in order to deliver its aims and objectives and contribute to delivery of its strategy.

The plan is monitored and reviewed by the Delivery and Assurance Committee during the year and management actions agreed to address any identified slippage.

IMPLICATIONS

The Corporate Business Plan and its associated review mechanisms is the vehicle through which the CCG provides assurance on progress towards short, medium and long term goals

RECOMMENDATIONS (R) AND ACTIONS (A) FOR AGREEMENT

The Partnership Board is asked to note the delivery achieved during 13/14 and agree the headline items for delivery in 2014/15

Agreed?

		Yes/No	Comments
	Does the document take account of and meet the requirements of the following:		
i)	Mental Capacity Act	Y	
ii)	CCG Equality Impact Assessment	Y	
iii)	Human Rights Act 1998	Y	
iv)	Health and Safety at Work Act 1974	Y	
v)	Freedom of Information Act 2000 / Data Protection Act 1998	Y	
iv)	Does the report have regard of the principles and values of the NHS Constitution? www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_113613	Y	

Corporate Business Plans

The CCG produces a Corporate Business Plan each year in order to articulate key initiatives and projects which facilitate progress towards delivery of its Strategic Aims and key objectives. The following paper describes the delivery achieved during 2013/14 and headline items for delivery in 2014/15.

Achievements during 2013/14

The CCG set out an ambitious range of objectives for delivery during 2013/14 and fully achieved 85% of these objectives. The remaining 15% are ongoing items which cross over into 2014/15 (and some of them beyond this timeframe) and will be completed in due course.

The Corporate Business Plan comprises more than 60 projects and initiatives each of which has milestones and key performance indicators used to measure progress and achievement. The areas of work described below are headline achievements for the organisation which reflect a cumulative achievement of these 60+ projects and initiatives.

Objective	Commentary
Delivery of options, engagement and consultation for Healthy Lives	<p>Progress with the Healthy Lives, Healthy Futures Programme has been considerable and has been achieved in conjunction with commissioners and providers across Northern Lincolnshire. Two successful engagement exercises have been conducted, leading to options on service developments for</p> <ul style="list-style-type: none"> • Paediatric Surgery • Ear, Nose and Throat • HyperAcute Stroke <p>A formal consultation process will be held, commencing in June 2014</p>
Shift to self-care and community based care begun	<p>A range of service developments has been undertaken to facilitate this “shift to the left”, including (but not limited to):</p> <ul style="list-style-type: none"> • Development and implementation of the award-winning Community Paediatric Nursing service • Implementation of wrap around care at End of Life, through the Haven team • Market reshaping for Learning Disabilities • Implementing Dementia champions programme in secondary care • Establishment of Community Based Prevention initiatives programme
ExtraCare Housing moved to implementation	<p>The first scheme for ExtraCare Housing commenced construction in July 2013, with further schemes designed to come on line over the next five years</p>
Reduce Excess mortality in NEL	<p>Progress has been achieved in reducing excess mortality in NEL – hospital SHMI has reduced to 109</p>
Effective information systems in place to support commissioning decisions	<p>A range of different systems and process have been implemented during 2013/14, including (but not limited to):</p> <ul style="list-style-type: none"> • Quality Framework for Care Homes • Performance framework reporting identifying trends and outliers • Public health core offer reporting

Objective	Commentary
Design, develop and deliver a five year strategic framework for the CCG	The CCG strategic approach as articulated within the Healthy Lives, Healthy Futures programme was developed during the year and the five year strategic plan is nearing completion in line with NHS England planning guidance: Everyone Counts, planning for patients 2014/15 – 2018/19
Ensure appropriate commissioning arrangements for all contracts in conjunction with NYYCSU	A comprehensive review was undertaken to map and measure the contracts held with NYYCSU and contracts held with all providers.
Internal structural and governance arrangements reviewed and refreshed to ensure ongoing Authorisation	In line with emerging needs and requirements the internal structure and governance arrangements have been reviewed and comply with ongoing requirements in the CCG Assurance Framework, as assessed and undertaken by the NHS England Local Area team.

Headline objectives for 2014/15

As part of the planning round undertaken between November 2013 and March 2014, the headline objectives for the current financial year have been established along with the 2014/15 Plan on a Page (appended here)

These objectives are aligned with our strategic aims and include the following:

Delivering sustainable services	Empowering People	Supporting communities
Shift to self-care and independent living continues	Deliver information, advice and support which enables people to take control of and manage their own health and care	Over 65 support mechanisms are in place
Community based care continues to develop	Co-production of services is embedded in our commissioning processes	Ensure joint strategic approach to preventative and wellbeing initiatives with Public Health and the wider Local Authority
ExtraCare Housing continues to develop at pace		
Foundations for the shift to the left in respect of planned care are in place		
Foundations for the shift to the left in respect of the VCS are in place		
Implement sustainable unplanned care system in NEL		
Develop future focussed models of primary care		
Continue to reduce excess Mortality in North East Lincolnshire		
Healthy Lives, Healthy Futures programme continues to develop and deliver sustainable options for services		

As well as the service objectives described above, additional objectives related to delivering a fit for purpose organisation including work to identify a robust and practical clinical leadership succession strategy.

In the coming weeks, further detail will be applied to the plans in place to enable effective ongoing monitoring by the Delivery and Assurance Committee.

Lisa Hilder
May 2014

Delivering joined up solutions



Our Vision

Delivering to the people of North East Lincolnshire the best possible independent healthy living through joined up solutions

Our Values - Quality, Consistency, Innovation	Place quality at the heart of all we do	Consistent model of GP care, reducing variation in use of the hospital	Listen to & act on what our staff, service users say
	Make best practice common practice consistently across North East Lincolnshire	Become the leading CCG in the country to be first adopters of innovation from elsewhere	Be open, honest, inclusive & accountable in all we do
	Nurture relationships by valuing & empowering the public, our staff & partners to enable them to actively contribute and care for themselves	Respect the diversity of individuals & communities and tackle inequalities in care	Commission accessible, responsive, quality care
Local Priority	End of Life - 52% of people to die in their usual place of residence		
Transforming care	Headline initiatives		
	Increased prevention: increase level of referrals into community prevention initiatives to 10.4%	Focus on maintaining independence for people over 65 supported by NHS IQ	Develop 24/7 resilience across the area: Pilot programme for 24/7 care
	Enhancement of multi-disciplinary team to provide care for people in the last stage of life, enabling 2% more people to die in their place of residence	Improving patient experience for patients with long term conditions through use of technology, reducing travel and reducing follow ups	Effective management of the transition to PBR for mental health
	Deliver a stable, sustainable, efficient and high quality residential and domiciliary care sector	Reduce hospital admissions for COPD patients stemming from exacerbations of their condition through enhanced community based service	Introduce a consolidated Single Point of Access service to streamline pathways and reduce pressure on community, social and secondary care
	Deliver improvements in quality and safety across all of our providers	Reducing dependency on services through self-care and community based care	Better management of long term conditions and chronic disease to achieve a radical shift from unplanned to planned care
	Redevelop Community Nursing for Adults and Children to optimise admission avoidance		Develop Extra Care Housing - 60 units by 2016, 300 units by 2018
Outcomes	Preventing people from dying prematurely	Helping people to recover from episodes of ill health or following injury	Treating and caring for people in a safe environment and protecting them from avoidable harm
	Enhancing quality of life for people with long term conditions	Ensuring people have a positive experience of care	
	Deliver Healthy Lives, Healthy Futures for North East Lincolnshire in partnership with all key stakeholders.		