

Primary Care Commissioning Committee

6th November 2018

CCG Integrated Assurance Framework(IAG):
Provision of high quality care: primary medical
services (Indicator 121b)



IAG

- Process for assessment of CCGs
- Range of indicators that are included
- 2018/19 new indicators includes:
 - Provision of high quality care: primary medical services (121b)



Current reported performance

- Based on Q4 20171/8
- Target = 66
- CCG current value = 63
- Comparators
 - Best quartile 68
 - Median quartile 66
 - Worst quartile 65



How is it calculated?

- Based on CQC ratings of all local general practices and the GPOOH service; specifically the 5 key questions:
 - Is it safe?
 - Is it effective?
 - Is it caring?
 - Is it responsive?
 - Is it well-led?
- Score for each of 5 key questions: Outstanding = 3, Good = 2, Requires Improvement = 1 and Inadequate = 0.
- Maximum score per practice/GPOOH provider is 15, and the maximum score for the CCG is $15 \times 27 = 405$.
- 63 is the percentage achieved of the total maximum points



Breakdown

- Across our (then) 27 practices and one GPOOH provider
 - 20 were rated Good overall and Good in each of the 5 key questions
 - 3 were rated Good overall but one of the 5 key questions was rated as Requires Improvement
 - 2 were rated Requires Improvement overall with 3 key questions Requires Improvement and 2 Good.
 - 3 practices yet to be inspected
- One of the 'Requires Improvement' practice since re-inspected and now 'Good' overall and in each of the 5 key questions



Support to Practices

- Visits and supported provided by the CCG's Quality Team for any practices rated less than 'Good'
 - Support to develop an improvement plan
 - Support tailored depending on the number of actions that need to be completed and the amount of work to be done
- Local general practice quality scheme in 2017/18 included work on CQC report themes, and Federations worked together to identify areas that were highlighted during CQC inspections as needing further attention.



Further actions

- The comparator score suggests that other CCGs have practices which have achieved more 'Outstanding ratings'
- CCG can review the elements that result in an Outstanding rating and undertake targeted work with practices that are due their next inspection
- Share the learning with all Practices at protected learning time event

