**Agenda Item: 7.2**

**Report to:** Governing Body

**Date of meeting: 02/12/2020**

**Date paper distributed:** Click or tap to enter a date.

**Subject:** Primary Care COVID-19 Response Engagement Update Report

**Presented by:** Sally Czabaniuk

**Previously distributed to:** Click or tap here to enter text.

**STATUS OF THE REPORT *(auto check relevant box****)*

**Decision required**

**For Discussion to give Assurance**  *(Only if requested by Committee member prior to meeting)*

**For Information**

**Report Exempt from Public Disclosure**   No  Yes

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| **PURPOSE OF REPORT:** | * To update the committee on the progress of the Primary Care COVID-19 Response Engagement which has been carried out across the Humber CCG areas * Report high level findings * Outline the next stage of analysis |
| **Recommendations:** | * The committee notes the initial findings of the engagement work * Endorse the next stage of analysis |
| **Clinical Engagement** | (*where appropriate*) Staff from GP practices were invited to take part in a survey as part of the engagement |
| **Patient/Public Engagement** | (*where appropriate – how has the* [*NEL Commitment*](https://www.northeastlincolnshireccg.nhs.uk/get-involved/) *been implemented*) The principles of Talking, Listening and Working Together have been applied to this and ongoing public and patient engagement around Primary Care developments. |
| **Committee Process and Assurance:** |  |

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| **Link to CCG’s Priorities** | * Sustainable services * Empowering people |  | * Supporting communities * Fit for purpose organisation |  |
| **Are there any specific and/or overt risks relating to one or more of the following areas?** | * Legal * Finance * Quality * Equality analysis (and Due Regard Duty) |  | * Data protection * Performance * Other |  |

**Provide a summary of the identified risk**

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| The CCG statutory duty to involve patients and the public. The paper outlines how this duty is being met it relation to the emergency changes to primary care services.  The findings from this engagement exercise will inform the development of equalities analysis surrounding the response to COV-19, and the equalities analysis for the planning of changes to Primary Care Services following the COVID-19 Response. |

**Executive Summary**

This engagement exercise has been run in partnership with the 4 Humber CCGs; East Riding of Yorkshire, Hull, North East Lincolnshire and North Lincolnshire. It looks at patient and public views and experience to inform the planning of primary care services post COVID-19

The findings of this exercise will support Primary Care Networks determine models of provision

This work ensures NEL CCG deliveries its statutory duties relating to patient and public involvement; as well as support the requirement to give due regard to groups with protected characteristics when commissioning and developing services. The findings may also be used to inform the work to reduce health inequalities.

This report outlines the preliminary key findings.