Community (Primary Care Referral) MSK Physiotherapy

The new MSK Provider Framework in North East Lincolnshire is now active. This means that GPs can now refer clients in need of MSK physiotherapy, via eRS, telephone or email, to one of 10 potential providers. There is also a referral form, which can be emailed/posted. Further, GPs can suggest patients self-refer.

The MSK providers, in alphabetical order, are:

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| Abacus Physiotherapy Achilles Centre Ascenti  Capital Physio  Care UK |  | HS Physiotherapy  InHealth Group  NLaG Physio-Works Premier Physical Healthcare |

These framework providers are the only ones available on the framework for clinicians to refer to, under the GP community MSK physiotherapy service. For further information/advice, please contact providers.

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| **Abacus Physiotherapy** [www.abacusphysiotherapy.co.uk](http://www.abacusphysiotherapy.co.uk/)  Abacus Physiotherapy Ltd is an established provider of primary care MSK Physiotherapy services in the area. Initially based only at Freshney Green PCC they now offer physiotherapy from sites at Freshney Green, Cleethorpes and Louth.  The team has extensive experience in providing the best quality, evidence based MSK Physiotherapy service. Our family and friends test indicates 100% of patient are Extremely likely or likely to recommend our service. For further information please contact 01507 602412.   The service is accessible via 3 methods: eRS – indirectly bookable Secure Email - [agcsu.abacusphysio@nhs.net](mailto:agcsu.abacusphysio@nhs.net) Post – Louth Physiofirst Centre, Belvoir Way, Fairfield Industrial estate, Louth, LN11 0LQ |
| **The Achilles Centre** [www.achillescentre.com](http://www.achillescentre.com/)       Specialising in the treatment of lower limb problems and with an interest in shoulder and sports injuries.   The Achilles Centre provides an excellent package of care focusing on the long term management of musculoskeletal problems by assessing and correcting biomechanical and ergonomic factors, which may help reduce subsequent re-injury.   With a holistic approach and utilising manual therapy techniques to treat short term pain, supported with electrotherapy, all treatment packages are underpinned with progressive exercise programme. All packages of care are evidence based along NICE guidelines.  The service is available via: Post - Address: Achilles Centre, 6 Dudley Street, Grimsby, DN31 2AB Telephone: 01472 250800 Email:  [NELCCG.Achilles-Physiotherapy@nhs.net](mailto:NELCCG.Achilles-Physiotherapy@nhs.net) |
| **ASCENTI** [www.Ascenti.co.uk](http://www.ticcs.co.uk/)  Ascenti Ltd (ASCENTI) is an established provider of NHS physiotherapy services currently operating in 36 NHS CCG’s. Our services are provided by locally based, experienced MSK clinicians delivering a range of treatment modalities including biomechanical and ergonomic correction, exercise programmes, manual therapy, and acupuncture.  As an organisation we pride ourselves in delivering ‘best practice’ and highest possible clinical standards in line with the latest clinical evidence and national guidelines. All patients are assessed and treated holistically to ensure each individuals needs are understood and treatment programmes created accordingly. Innovative solutions are available for all patients to support their progression and independent self-management support programmes post discharge and informative online patient and GP portals will be available.  A key aspect of our service delivery is ensuring it is accessible for all with multiple clinic locations, extending opening times and minimal waiting lists. The friends and family test has shown that 97% of patients are extremely likely to recommend our service.  Our clinic locations that have been confirmed are: Dr Chalmers and Meier, Weelsby View Health Centre, Ladysmith Road, DN32 9SW Medi-Access, Weelsby View Health Centre, Ladysmith Road, DN32 9SW Drs Kumar & Kumar, Stirling Street, DN31 3AE  Open Door Surgery, Albion Street, DN32 9AS Bradley Football Centre, Bradley Road, DN37 0AG Dr Bedi, Stirling Street, DN31 3AE  Birkwood Medical Centre, Westward Ho, DN34 5BH The Cromwell Primary Care Centre, Cromwell Road, DN31 2BH Drs Dhe & Sinha, Caistor Road, DN37 7HX  We can currently accept referrals via:  NHS Email: [Ascenti@nhs.net](mailto:ticcs@nhs.net) eRS: Indirectly bookable  Safe Haven Fax: 0800 183 0226 |
| **Capital Physio**  [www.capitalphysio.com](http://www.capitalphysio.com)  Capital Physio is recognised as one of the leading physiotherapy groups in the UK, with a reputation for quality treatment and lasting results. We are also one of the largest Physiotherapy providers, with a fast expanding network of clinics spanning the breadth of the country. We have clinics in London, Manchester, Birmingham, Cambridge, North Lincolnshire and North East Lincolnshire.  Our reputation is largely down to our exceptional physiotherapy team, who are chosen for their skills, experience, and treatment approach. We promote a culture of learning, reflection and knowledge sharing to continually enhance our service.  We think healthcare should be easy to access, convenient and stress free. We carefully choose our locations and monitor service levels to ensure clients can get an appointment quickly and we use advanced technology to support a seamless patient journey from booking to discharge.  The service is available via:  Post - Address: Capital Physio Limited, 88 Kingsway, London WC2B 6AA  Telephone: 033 0333 0435 (Mon-Fri: 08:00-18:00)  Email: [NHS@capitalphysio.com](mailto:NHS@capitalphysio.com) |
| **Care UK – Lincolnshire Musculoskeletal Pain Assessment and Treatment Service**  <http://www.lincolnshire-msk-pats.co.uk>  The Lincolnshire PATS service run by Care UK is a helpful, friendly service that caters for a wide range of musculoskeletal problems for adults across Lincolnshire.  Since starting in April 2013, we have received consistent, good feedback for speed of service, friendly, easy to approach staff and excellent results.  We are here to provide high quality, specialist care for NHS patients if you live in North East Lincolnshire and are suffering with musculoskeletal conditions affecting the spine, neck, upper and lower limbs. Our highly qualified physiotherapists will assess your condition and will plan with you your treatment programme. Through our fast and convenient assessment and treatment services, we aim to deliver the best possible care, helping you to feel better, sooner.  Our service is run by Care UK, the largest independent healthcare provider in the UK. We provide services to NHS patients and we have an impressive track record in patient care and clinical success.  The service is available for GPs to book referrals on eRS. Completed referral forms can also be sent via secure email to  [CUK.referrals-lincsmskcats@nhs.net](mailto:CUK.referrals-lincsmskcats@nhs.net)  Postal Address: Care UK, Langton House, Lindums Business Park, North Hykeham, Lincoln, LN6 3FE  Telephone: 0333 200 1722 |
| **HS Physiotherapy Limited**  Musculoskeletal physiotherapy service provider with extensive experience of providing effective and professional physiotherapy service in the region of East, South and South-West Lincolnshire for the past Six years. We are looking forward to bringing our experience and expertise to provide physiotherapy service in the region of North East Lincolnshire.  HS Physiotherapy limited takes pride in its workforce of qualified and highly knowledgeable physiotherapists who are well equipped and trained in providing patient centred and holistic physiotherapy management. We emphasise on patient satisfaction and treatment outcome which is monitored through effective outcome measures and our patient feedback questionnaire. We have a record of 100% patient satisfaction from service monitored through patient satisfaction questionnaire and patient feedback form.  We thrive to provide locally available and accessible service for all with our extended service timings between 8:30am-8:00pm and locations based on patient needs and service demand.  The service is accessible via:  Secure email: [admin.hsphysio@nhs.net](mailto:admin.hsphysio@nhs.net)  Post to our postal address: Office 11, Boston Enterprise Centre, Enterprise way, Boston,  PE21 7TW  Telephone: 0333 014 7700 |
| **In Health Group (IPMS- In Health Pain Management Solutions)**  [pms.mailbox@nhs.net](mailto:pms.mailbox@nhs.net)  Telephone number: 0800 0662119  In Health Group is a leading national provider in healthcare, working with and on behalf of the NHS for delivery of multiple diagnostic and therapeutic services.  We have a national team of dedicated professionals delivering the highest quality of services and treatments for a variety of musculoskeletal conditions and complaints. We offer these services out of a variety of locations to ensure patients are encouraged to attend a local facility and are treated by highly qualified MSK physicians.  We pride ourselves on Evidence based practice and following Nice approved guidance with a team of highly qualified experienced Staff in an attempt to be a leading healthcare provider on a National level  We accept direct referrals and self-referrals into our service. |
| **Northern Lincolnshire & Goole NHS Foundation Trust** Outpatient Physiotherapy service; Northern Lincolnshire and Goole NHS Foundation Trust.  Our services are provided by a team of locally based clinicians, who have regular training and supervision. We gain excellent results measured by the EQ5DL and have gained outstanding patient feedback. The Friends and Family Test has shown that 88% of respondents are extremely likely to recommend our service; the remaining 12% are ‘likely’ or ‘highly likely’.  Our team has ease of access to other allied health professionals, which ensures holistic care is provided. We have worked hard to achieve lower waiting times and are readily available to support and advise with urgent concerns.   Currently referrals can be sent by post, fax, email or phone. We will soon be able to offer eRS appointments and electronic referral via Systm One. The team now offers the full physiotherapy record on System One, allowing you instant access to clinical records. We are continually improving and developing our service and are enthusiastic to work closely with you to continue this.   For referrals or further information, please contact the department on: Telephone: 03033 304577/6  Email:  nlg-tr.physiotherapy@nhs.net  Post: The Physiotherapy Department, Diana Princess of Wales Hospital, Scartho Road, Grimsby, North East Lincolnshire, DN33 2BA |
| **Physio-Works, Grimsby** [www.physio-works.org](https://portal.nyhcsu.org.uk/group/practice-area/forums?p_p_id=19&p_p_lifecycle=0&p_p_state=normal&p_p_mode=view&p_p_col_id=column-1&p_p_col_count=1&_19_mbCategoryId=5885453&_19_redirect=https%3A%2F%2Fportal.nyhcsu.org.uk%2Fgroup%2Fpractice-area%2Fforums%2F-%2Fmessage_boards%2Fcategory%2F5885453&_19_struts_action=%2Fmessage_boards%2Fedit_message)  Physio-Works, Grimsby is an established local Physiotherapy Practice. We have been providing physiotherapy services to the people of Grimsby and the surrounding areas for over 20 years and have built ourselves a reputation for providing quality, professional and friendly care to all our service users. We provide thorough assessments and pro-active, hands-on physiotherapy treatment. All our physiotherapists are from the local area and provide patient-continuity.   Referral routes:  Direct referral within current GP 'In house' clinics Post - 367 St Nicholas Drive, Wybers Wood, Grimsby N. E. Lincolnshire, DN37 9RD Telephone - 01472  882197 (Must be accompanied by written referral) NHS secure email - [julie.varley2@nhs.net](mailto:julie.varley2@nhs.net) |
| **Premier Physical Healthcare**  Awaiting information. |